

**ROXX®**

# CERTIFICATE

## 2-YEAR WARRANTY

**The Company guarantees goods against defects of material and workman-ship under normal usage for the period of two years from date of sale to end customer.**

// Proof of purchase is mandatory and original receipt / invoice must be submitted to determine if the product is under warranty.

// The Company shall not be liable for any indirect claims or losses appertaining to the Customer.

// Note also that this guarantee shall be deemed invalid if the goods have been used for any purpose other than those for which they were intended or otherwise than in accordance with the Company's instructions, or have been subjected to excessive voltages, or stored under improper conditions, or otherwise abused or tampered with, or if the Company's trade mark or serial number has been removed, defaced or altered.

// If the Customer is unable to repair the product, it must be sent back to the Company to be repaired, and the Customer shall cover all expenses associated with the return of the product to the Company. The Company will cover the cost of returning the product to the Customer based on standard freight. The return must be in original packaging and safely stowed.

// For products with integrated batteries or battery operation (e.g. battery-powered lights), a limited warranty period of 12 months from the date of purchase applies.

// If the Company replaces the defective part in accordance with the foregoing provisions, the defective part shall be and remain the property of the Company. The defective part, repaired or replaced, will only be guaranteed for the unexpired period of the warranty applicable to the related product.

// Products and parts subject to repair may be replaced by refurbished products/parts of the same type rather than being repaired. Refurbished parts may be used to repair the products. Replacement of the product or a part does not extend or reset the warranty term.

// The Company reserves the right to recommend a Service Center / Distributor for the repair or replacement if more convenient for the Customer.



**ROXX®**  
WARRANTY

Cologne, May 2023

Michael Herweg / Managing Director

**ROXX®**  
ROXX GmbH

Hansestr. 91 | 51149 Köln | Germany